

## **Edge of the West, Inc    Tour Terms and Conditions**

This document outlines what Edge of the West Inc. agrees to provide when you sign up for a tour and your agreement to abide by reasonable tour behaviors.

### **Airfare:**

Tours are **not** inclusive of airfare. All 2016 tours originate out of Albuquerque, served by Albuquerque Sunport (ABQ). Tour guests should plan on arriving to ABQ by 4:00 pm on the first day of tours (or sooner if you would like to extend). All tours begin with a night in Albuquerque to allow for arrivals through the day.

### **Ground Transportation from Airport to First Night Hotel:**

A pre-trip packet will be sent to include a pass on the Sunport Shuttle to first night hotel from ABQ.

### **Tour Inclusions:**

- Guide
- Driver
- Shuttle service from ABQ to first night hotel
- Portage of luggage at properties with those services
- Van transportation on preset route
- All breakfasts
- Most lunches (see individual tour information for additional information)
- Most dinners (see individual tour information for additional information)
- All hotel nights
- Most activities (see individual tour information for additional information)
- Guide, Driver and hotel personnel tips

### **Change in Itineraries:**

We maintain flexibility on route, hotel stays and experiences in order to react to any changes in travel conditions or surprises. Edge of the West will do everything within its power to maintain the best possible experience for guests, should the need to make any changes arise. Uncompleted portions of the tour itinerary due to changes in travel conditions are not cause for refund.

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### **Tour Payments:**

To reserve a seat on a Edge of the West tour you must agree to these Tour Conditions and provide us with a deposit of \$250.00 US per person.

Payments are to be made by credit card via our online booking system that accepts Visa, Mastercard and American Express. 60 days prior to the tour, 50% of the remaining amount will be charged to your credit card on file. 30 days prior to the tour the remaining amount will be charged to the card on file to be paid in full.

### **Tour Bookings Less than 60 Days Out:**

Tours booked in the 30-60 day prior window will be charged the deposit and 50% of the tour fees to confirm the booking, with the remainder to be charged 30 days out. Tours booked less than 30 days out will be required to pay in full at the time of booking.

### **Cancelations and Refunds:**

The \$250 per person tour deposit is non-refundable. Cancelations made in writing in the 60-30 day period will receive 50% refund on all monies received minus the \$250 deposit. Refunds are not available 29 days prior to the tour.

Send cancellations to [service@edgeofthewest.com](mailto:service@edgeofthewest.com)

### **Tour Transfers:**

Transfers to other Edge of the West tours are allowed 60 days prior to the booked tour with the addition of a \$50 administrative fee per person and is based on availability. Changes must be in the same calendar year.

### **Tour Cancelations:**

If we cancel a tour, 100% of all monies paid to Edge of the West will be refunded within 14 days of cancellation. Once this occurs, Edge of the West, Inc. and its representatives have no other obligations to tour members on cancelled trips including any additional costs or fees related to the issuance and/or cancellation of airline tickets or other travel reservations not made by Edge of the West, Inc.

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### **Participation:**

Edge of the West, Inc. reserves the right to decline or accept to retain a person whose health or general conduct impedes the operation of services to the detriment of other trip participants or our hotel and activity partners. We want everyone to have an exceptional experience, however at times a tour member can affect the enjoyment of others. In those circumstances we have the exclusive right and discretion, to expel someone from a tour at any time, without any claims or complaints by you against us.

### **Experience:**

An integral part of the Edge of the West experience includes staying in historic hotel properties at times. Be mindful that these properties can have limited services and infrastructure that we have become accustomed to in more modern properties.

Tour guides cannot provide physical assistance for activities. Tour members requiring help must be accompanied by a companion who can be responsible for providing assistance. Please call us if you would like to discuss the physicality of the tours and how we may work together to make it enjoyable for you.

Every effort will be made to handle dietary requests with the providers that we work with. Should the provider not be able to provide a meal within your requested guidelines, Edge of the West will help make arrangements to the best of our abilities.

### **Luggage:**

Each tour member is allowed to bring one piece of luggage, up to 40 pounds and a small daypack.

### **Smoking:**

Smoking is not allowed in the van, in hotel rooms or during group meals. Smokers may smoke only outdoors and downwind from the group.

### **Narcotics:**

Edge of the West does enter and exit the state of Colorado where Marijuana is legal. Tour guests may not transport any purchases made in Colorado to other states that we visit on the tour.

### **Children**

Children under the age of 18 must room with and be accompanied on the tour by a parent or guardian, who is responsible for participating in all tour activities in which the child partakes.

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### **Release and Waiver**

All tour members are required to sign and return a Release and Waiver Agreement prior to the beginning of a tour.